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## **USWITCH.COM COMMENTS ON EDF ENERGY'S SUSPENSION OF DOORSTEP SELLING**

Independent price comparison and switching service, [uSwitch.com](http://uSwitch.com), welcomes today's news that EDF Energy has announced a suspension of all doorstep sales activity, pending a review of the sales channel.

**Emma Bush, energy expert at [uSwitch.com](http://uSwitch.com), says:** "We welcome today's announcement that EDF Energy is to close its unsolicited doorstep selling business. With this move, EDF Energy has recognised that consumers are looking for and using other ways to compare and choose their energy supplier. Although some customers appreciate face to face guidance, the energy market has moved on. Consumers now need a more holistic approach to getting the best value from suppliers as well as advice and support on reducing their energy usage.

"EDF Energy remains the only 'Big 6' supplier to not have raised its prices in recent months, and today's action demonstrates further that the provider is listening to the needs of its customers. By banning unsolicited doorstep selling, consumers are better equipped to find the energy tariff that best suits their household."

**For more information visit [www.uSwitch.com](http://www.uSwitch.com) or call 0800 093 06 07**

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**About us**

uSwitch.com is a free, impartial, online and telephone-based comparison and switching service, helping consumers compare prices on gas, electricity, water, heating cover, home telephone, broadband, digital television, mobile phones and personal finance products including mortgages, credit cards, current accounts and insurance. In 2010 uSwitch.com celebrated ten years of saving customers money.

uSwitch.com is the first comparison website to achieve the Plain English Campaign's Internet Crystal Mark, which is recognised as a standard that a website has clear language, is accessible and easy to use, and has been tested on a sample of its users.

uSwitch.com is dedicated to helping consumers save money whether they have internet access or not. It offers a dedicated call centre, manned by uSwitch customer service representatives, as well as a freepost 'Send us your bill' service, whereby customers can post their latest energy bills with their telephone number to FREEPOST USWITCH, to get a free call back from a dedicated customer services representative. The service is also available via fax, email and post. Consumers should fax 0203 214 8417, email [CustomerServices@uswitch.com](mailto:CustomerServices@uswitch.com) or write to Customer Services, uSwitch.com, Centro 3, 19 Mandela Street, London, NW1 0DU with their postcode and usage details.

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