



For immediate release: Friday 4th August, 2011

E.ON FOURTH ENERGY SUPPLIER TO INCREASE PRICES

- **E.ON is putting its prices up by an average of 18.1% or £114 for gas and 11.4% or £56 for electricity from 13th September^[1]**
- **Average household bill for a dual fuel E.ON customer will now go up from £1,123 to £1,293 – an increase of £170 or 15%^[2]**
- **E.ON last increased its prices in February by 3.3% or £20 for gas and 9.3% or £42 for electricity^[1]**
- **In total, E.ON customers will have seen their bills shoot up by £232 or 22% this year, taking them from £1,061 a year to £1,293^[2]**
- **E.ON guarantees no more price rises for Age UK energy customers for at least a year^[1].**

E.ON has become the fourth of Britain's big six energy suppliers to announce a second price increase in a year. It will be increasing its prices by 18.1% or £114 for gas and 11.4% or £56 for electricity from 13th September 2011^[1]. The move will add an extra £170 on to E.ON's average annual standard dual fuel bill, which will increase from £1,123 to £1,293 as a result^[2].

E.ON last increased its prices in February by 3.3% or £20 for gas and 9.3% or £42 for electricity^[1]. In total this year, its customers will have seen their bills hiked by £232 or 22%^[2]. This compares with increases of £239 or 21% seen by ScottishPower customers, £256 or 25% seen by British Gas customers and £227 or 22% seen by SSE's customers, all within the space of a year^[3].

Ann Robinson, Director of Consumer Policy at uSwitch.com, says: "The writing is on the wall. We're facing an across the board price hike and very few households will be escaping the impact of a double digit price rise on their energy bills this year.

"Consumer finances are being squeezed every which way, but thankfully there is something we can all do about our energy bills. Taking dual fuel, paying by direct debit and signing up to a

competitive online plan will reduce the price we pay, while cutting down on the amount of energy we use will cut our bills even further.

“But for those who are really feeling squeezed, a fixed price energy plan will offer security and peace of mind. This can be especially important for those worried about the impact of price hikes on their household budget. But, whatever type of plan you opt for, always make sure you get an independent and impartial comparison based on your own personal circumstances before signing on the dotted line.”

Average bill sizes:

Supplier	Bill size before price rise	Bill size after price rise
British Gas	£1,096	£1,286
EDF Energy	£1,118	£1,118
E.ON	£1,123	£1,293
npower	£1,149	£1,149
SSE	£1,094	£1,265
ScottishPower	£1,211	£1,391
Average	£1,132	£1,250

Source: uSwitch.com

Based on a medium user consuming 3,300kWh electricity and 16,500kWh gas a year on a standard plan paying on receipt of bill with bill sizes averaged across all regions.

For more information visit www.uSwitch.com or call 0800 093 06 07

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Notes to editors:

1. E.ON's announcement issued today. Previous price increase took effect on 4th February, 2011.
2. Based on a medium user customer using 3,300 kWh of electricity and 16,500 kWh of gas, on an E.ON standard Dual Fuel plan, paying quarterly by cash or cheque with bill sizes averaged across all regions.
3. Based on a medium user customer using 3,300 kWh of electricity and 16,500 kWh of gas, on a ScottishPower standard Dual Fuel plan, a British Gas standard Dual Fuel plan and an SSE standard Dual Fuel plan, paying quarterly by cash or cheque with bill sizes averaged across all regions.

About us

uSwitch.com is a free, impartial, online and telephone-based comparison and switching service, helping consumers compare prices on gas, electricity, water, heating cover, home telephone, broadband, digital television, mobile phones and personal finance products including mortgages, credit cards, current accounts and insurance. In 2010 uSwitch.com celebrated ten years of saving customers money.

uSwitch.com is the first comparison website to achieve the Plain English Campaign's Internet Crystal Mark, which is recognised as a standard that a website has clear language, is accessible and easy to use, and has been tested on a sample of its users.

uSwitch.com is dedicated to helping consumers save money whether they have internet access or not. It offers a dedicated call centre, manned by uSwitch customer service representatives, as well as a freepost 'Send us your bill'

service, whereby customers can post their latest energy bills with their telephone number to FREEPOST USWITCH, to get a free call back from a dedicated customer services representative. The service is also available via fax, email and post. Consumers should fax 0203 214 8417, email CustomerServices@uswitch.com or write to Customer Services, uSwitch.com, Centro 3, 19 Mandela Street, London, NW1 0DU with their postcode and usage details.

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