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USWITCH.COM COMMENTS ON SSE'S SUSPENSION OF DOORSTEP SELLING

Independent price comparison and switching service, uSwitch.com, welcomes the news that SSE has announced a suspension of all doorstep sales activity, with immediate effect.

Tom Lyon, energy expert at uSwitch.com, says: "We welcome today's announcement that SSE is suspending doorstop sales and establishing a regional network of energy advisers. SSE has recognised that the energy market has moved on and that consumers now need a more holistic approach to getting the best value from suppliers and information and support on reducing their energy usage. This is vital in today's high cost energy world.

"Today's move is the mark of a provider that is listening to the needs of customers and that clearly cares about its reputation. SSE was voted 'best provider' for the 7th time in a row in our last Customer Satisfaction Report, with almost eight in ten of its customers (79%)^[1] stating that they are satisfied with its service. This customer centric policy is reflected in the positive action it has taken today."

For more information visit www.uSwitch.com or call 0800 093 06 07

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Notes to editors:

1. Survey conducted by YouGov online between 10th – 13th August, 2010. A total of 5,070 UK energy customers took part in the survey. Customers were asked their opinions on a wide range of issues relating to satisfaction with their energy suppliers. The figures have been weighted